

# Information Technology (Certificate of Proficiency) (Concentration in Help Desk Technician)

2003-2004

This program is subject to change as industry standard operating systems change.

Student's Name: \_\_\_\_\_ Advisor's Name: \_\_\_\_\_ Start Date: \_\_\_\_\_

## REQUIRED SUBJECTS (Suggested Course Sequence)

___ NET 101	Introduction to Information Technology	Grade ___
___ BIS 101	Introduction to Word Processing & The Internet	Grade ___
___ BIS 109	Information Searching and Presentation	Grade ___
___ NET 102	Data Communication Technologies (Prerequisite: NET 101 or BIS 110)	Grade ___
___ NET 103	A+ Course I & II (Prerequisite: NET 101) <i>6 credits</i>	Grade ___
___ NET 200	Windows Client Administration (Prerequisite: NET 102)	Grade ___
___ NET 201	Administration of Novell Networks (Prerequisite: NET 102)	Grade ___
___ NET 202	Advanced Administration of Novell Networks (Prerequisite: NET 201)	Grade ___
___ NET 204	Windows Server Administration (Prerequisite: NET 200)	Grade ___
___ NET 210	Help Desk and Customer Support Concepts (Prerequisite: NET 101)	Grade ___
___ BIS 204	Business Software Applications (Prerequisite: BIS 101)	Grade ___
___ BIS 210	Advanced Business Software Applications (Prerequisite: BIS 204)	Grade ___

This certificate program is available completely online.